

# **WEST VIRGINIA LEGISLATURE**

## **2026 REGULAR SESSION**

**Introduced**

**House Bill 4602**

**FISCAL  
NOTE**

By Delegates Burkhammer, Mazzocchi, Chiarelli,  
Flanigan, Heckert, Kimble, Miller, and Pinson

[Introduced January 20, 2026; referred to the  
Committee on Health and Human Resources]

1 A BILL to amend the Code of West Virginia, 1931, as amended, by adding a new section,  
2 designated §49-2-131, relating to requiring the Department of Human Services to establish  
3 a pilot program to contract for supplemental caseworker aide services for the Bureau of  
4 Social Services.

*Be it enacted by the Legislature of West Virginia:*

**ARTICLE 2. STATE RESPONSIBILITIES FOR THE PROTECTION AND CARE OF  
CHILDREN.**

**§49-2-131. Caseworker Services Pilot Program.**

1 (a) (1) The Department of Human Services shall, within 90 days of the effective date of this  
2 section, establish a pilot program through which it shall enter into a contract with one or more  
3 qualified private entities to provide caseworker aide services to supplement existing departmental  
4 staff within the Bureau of Social Services with administrative support services using a human  
5 services technology platform to allow departmental staff more time for personal interactions with  
6 children and families served by the department.

7 (2) Caseworker aides retained under the contract shall meet substantially equivalent  
8 education, experience, training, and background check requirements as departmental  
9 caseworkers and caseworker aides.

10 (3) The department shall maintain supervisory and decision-making authority over all  
11 cases, and contracted caseworker aide personnel shall operate under departmental policies and  
12 oversight.

13 (b) The department shall deploy contracted caseworker aide services in one or more  
14 districts comprised of no more than three counties in the aggregate meeting criteria established by  
15 rule or policy, including, but not limited to:

16 (1) Average caseloads exceeding state or federal guidelines;  
17 (2) Persistent vacancy rates among child welfare positions; or

18        (3) A disproportionate percentage of children from that county placed in out-of-state foster  
19        care or residential facilities.

20        (c) (1) The pilot program shall operate for 15 months following the execution of the contract  
21        allowing for a three-month onboarding process to establish departmental priorities and workflow  
22        processes and a one-year operational period.

23        (2) Prior to the conclusion of the pilot program, the department shall submit a written report  
24        to the Joint Committee on Health detailing the pilot's implementation, performance outcomes,  
25        costs, and recommendations for continuation or expansion.

26        (3) The department may, at its discretion, continue or expand the pilot program statewide if  
27        the evaluation demonstrates improved case management capacity or outcomes.

NOTE: The purpose of this bill is to establish a pilot program to support caseworker administrative tasks with technology and human caseworker aide services to increase the number, frequency and timeliness of caseworker interactions with children and families served by caseworkers within the Department of Human Services.

This bill was recommended for introduction by the Joint Committee on Children and Families.

Strike-throughs indicate language that would be stricken from a heading or the present law and underscoring indicates new language that would be added.